

GENERAL CONDITIONS

All orders to inform the General Terms.

1. Applicability

- 1.1 All offers, orders and agreements of Aqua-Inox in exclusion of any other general conditions these general sale (the Conditions) apply.
- 1.2 Accepting an offer or placing an order implies that the applicability of these Terms.
- 1.3 Of these Conditions may be waived only in writing, in which case the remaining provisions remain in force.
- 1.4 All rights and claims, as in these Conditions and any further agreements for Aqua-Inox be negotiated, are also stipulated for by Aqua-Inox enabled intermediaries.

2. Prices / Offers

- 2.1 All prices are without obligation and Aqua-Inox expressly reserves the right to for prices to change, especially when under (legal) requirements necessary.
- 2.2 All prices are in euros, including 19% VAT and exclude postage.

3. Payments

- 3.1 Payment must be made within 7 days after the invoice date. Where payment payment, your order will automatically lapse.
- 3.2 After receipt of your payment, your order will be shipped.

4. Returns

- 4.1 Used parts can never be returned.
- 4.2 You are required to check the items delivered to your home comply with the order. If this is not the case then you can within 7 days notify by e-mail to Aqua- Inox quoting the order number in the subject of your e-mail and a clear explanation why the article does not comply. Aqua-Inox will replace the if it shows that the article not accepted for valid reasons.
- 4.3 Consumers have the right to a cooling off period of 7 days after delivery of the product. Consumers may return product within that period, while they only for the return postage to pay. Aqua-Inox, no shipping or administration charge provided that it delivered in the same state that it has received is returned. If the consumer product within the cooling off period returns, Aqua-Inox is required within 30 days to repay the amount paid.

5. Delivery

- 5.1 By Aqua-Inox specified delivery times are indicative only. Exceeding a delivery does not entitle you to compensation nor the right to cancel your order or to terminate the agreement. The product is within 30 days after order and payment to be delivered to consumers. Beyond this period the consumer can not reasonably be expected that the agreement will hold. You are then entitled to cancel the order or to terminate the agreement.
- 5.2 The delivery of the products made at the time the payment is received and the product ready for shipment to your specified delivery address.

6. Warranty

- 6.1 Aqua-Inox state for a period of 10 years after delivery ensures a smooth implementation of the agreed performance.
- 6.2 No warranty is given when the result of defects, normal wear and tear, improper use or installation, lack of proper maintenance.

7. Force majeure

- 7.1 Notwithstanding other rights accruing to it, has Aqua-Inox force majeure to the right, at its option, the execution of your order to suspend or terminate the contract without judicial intervention to dissolve, so you have this in writing Share and without Aqua-Inox liable for any damages, unless the circumstances to standards of reasonableness and fairness would be unacceptable.
- 7.2 Force majeure means any shortcoming which to Aqua-Inox can be attributed, because it is not due to the fault and not under the law, legal act or in its generally accepted practice.

8. Applicable law and jurisdiction

- 8.1 All rights, obligations, offers, orders and agreements to which these Conditions apply, including these conditions, only Dutch law.
- 8.2 All disputes between parties will be submitted to the competent court in the Netherlands.